



# 2017 Annual Report

[streetohome.org](http://streetohome.org)

# A message from the Chair and CEO



We are proud to announce that since our start in 2008, we have leveraged more than \$31 million for 23 building projects in the city of Vancouver to provide 1352 homes for more than 2600 individuals, including children, youth, families, couples, adults and seniors; as well as adding a number of new and innovative support initiatives to prevent homelessness. Streethome continues its mission to change lives and build better futures. We strive to provide more than just homes. We are working towards helping individuals realize their housing, health, legal, education and employment

goals, and supporting projects that empower those at-risk or with lived experience of homelessness and assist them in moving along their preferred life path.

This year, we participated in the opening of two supportive housing buildings: the YWCA Cause We Care House – 21 homes for low-income single mothers with children; and Pacific Community Resource Society's Annex 2 – 6 bedroom home for homeless youth including those who are indigenous, identify as LGBTQ2S, and/or are transitioning out of foster care or juvenile detention.

The Vancouver Rent Bank (VRB) continues to stabilize housing for individuals and children. Since its inception in 2012, the VRB has approved 662 interest-free loans, helping 892 individuals under threat of eviction or having their utilities cut off. In the last five years, it has helped 206 children (from 173 families) benefit from secure housing. Similarly, Covenant House's Vancouver Semi-Independent Housing Program has helped 136 youth move towards housing stability since its opening in 2012.

We are in the second phase of our 10-Year Plan – Homelessness Prevention. 2017 has been a year of engaging with our partners, service providers and the community to identify gaps in homelessness prevention and to discover where Streetohome can add the most value without duplicating efforts. The consensus was to focus on individual intentions and preferred life paths. Our collaborative efforts have supported a focus on employment and addiction recovery.

This year we launched two new initiatives – **WorkWithUs** and **STEP**. Partnering with TPD, an international workforce and HR solutions company, we launched **WorkWithUs** in November. The new non-profit staffing agency will facilitate access to employment opportunities that align with the capabilities and preferences of vulnerable individuals.

**STEP** (Supporting Tenants, Enabling Pathways) – a

pilot project launched in December, will support 100 individuals in transitioning from supportive housing to their preferred choice of social, lower-end-of-market or shared independent housing. By moving individuals into their housing of choice, and backfilling the vacated supportive housing units with homeless living on the street or in shelters, Streetohome further leverages the 1300 plus homes constructed to date, and provides improved stewardship of donor contributions.

We continue to explore opportunities to broker and leverage innovative promising practices that fill gaps in the addiction recovery service continuum. We have two business cases under development that identify new pathways. The first is an Addiction Recovery Community (ARC) model that includes a Recovery Community Centre, Early Recovery Program and Recovery Supportive Housing all under one roof that optimizes the use of limited and expensive health care resources. The second is a Delancey Street Vancouver (DSV) model that combines housing with life skills development, education and employment training schools at no cost to government, families or clients.

Our work is only possible through the support of our partners: BC Housing, the City of Vancouver and Vancouver Coastal Health; our donors; and over 80 board and committee volunteers; who believe that we can make a difference. Together we are changing lives and building better futures for Vancouver's homeless.



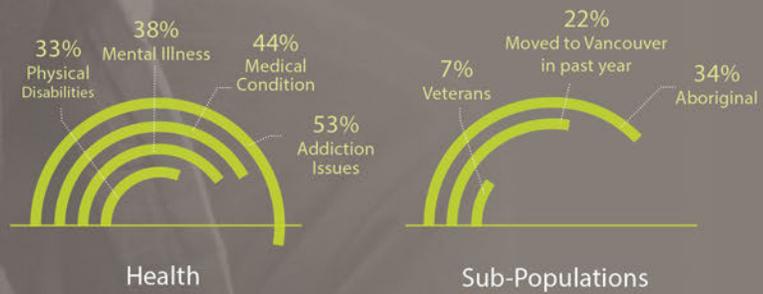
John McLernon, Chair



Rob Turnbull, President & CEO

## *Changing Lives, Building Futures*

# Who are the homeless?



# 2138

living in shelters or on the street in Vancouver

## Our role

Streetohome's overarching goal is to leverage and broker a comprehensive system response to homelessness to ensure that homelessness in Vancouver is prevented whenever possible and, when homelessness can't be prevented, to ensure the experience is least harmful, brief and non-recurring.

## How we work

- Promoting a systematic approach – a comprehensive set of connected services
- Searching for evidence-based and promising practices that fill gaps in the system
- Brokering collaborative relationships that pool and optimize limited resources
- Leveraging private sector contributions (*often at 10:1*) and sharing both risks and successes

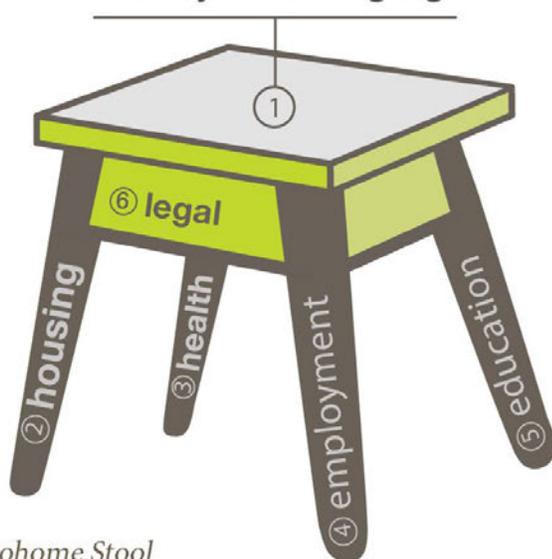
## Streetohome has three broad goals

1. Provide stable housing with appropriate support services
2. Prevent people who are most vulnerable from becoming homeless
3. Build broad public support and commitment for permanent solutions to homelessness

# Thriving

## Citizens

### Safety & Belonging



Streetohome Stool

- 1 Personal, gender and cultural safety and community inclusiveness.
- 2 Housing to meet immediate needs – shelter, supportive housing, live-in addiction recovery.
- 3 Addiction recovery and mental health supports as well as general medical, vision, and dental care.
- 4 Employer and employee support in labour market engagement.
- 5 High-school equivalency certificate, job training and/or certification as well as life-skills training.
- 6 Resolution of legal issues.

# It's the Little Things That Help

Fiercely independent, Linda is a fighter. The years of misdiagnoses, depression and anxiety roll down her cheeks as she recounts her story – how her chronic pain led to depression and anxiety, and ultimately left her living in a shelter, and later moving into supportive housing, before finally being able to move to independent housing through STEP.

In her modest new apartment, Linda makes the most of her tiny living space – cupboards and drawers full of cookware she held on to despite numerous moves between hospitals, shelters and supportive housing; a raised bed to store things under, even though this means she needs a step stool to safely get on and off.

10 years ago, Linda had her life taken away in a few seconds. Rear-ended, she suffered soft tissue and nerve damage. Struggling to fight through the pain, she relied on muscle relaxants to continue to work, describing herself as a “zombie.”

“I pushed and pushed and pushed myself because I wanted to work,” says Linda. “I’ve worked my whole life – since I was 11 or 12 years old. And then I get into a car accident and I can barely take care of myself.”

The accident was life changing. There was no end in

sight to the chronic pain, despite seeing multiple doctors. She was going through a separation. She lost her father. And then she lost the job she held for 18 years.

“I feel so bad not being able to work and not being able to take care of myself. The chronic pain led to depression, and the depression led to anxiety.”

Living on only a disability pension and her savings, Linda was in debt and unsure about her future. Not only was she depressed about being unable to work, but the depression and pain left her too anxious and scared to leave the house. Could she walk today? Would she fall in the shower again?

“I used to love sports – racket ball, swimming, running, I wanted to try everything – I was fearless. Now I can’t do any of it. I have to pace myself like an 80 year old,” she says.

She barely left her home in two years. Friends and family would offer their help and support, but she would push them away, embarrassed. She tried to apply for different subsidized housing, but began to miss the appointments and follow-up meetings required as her depression and anxiety worsened.

## Supporting Tenants, Enabling Pathways (STEP)

Supportive housing is, by nature, more expensive than market housing due to the additional costs of the supportive services required to keep tenants safe and healthy.

The Supporting Tenants, Enabling Pathways (STEP) pilot project is a partnership between BC Housing, the City of Vancouver, Vancouver Coastal Health and Streethome Foundation. The program seeks to ensure supportive housing units in Vancouver are occupied by people who are most in need of supports, and those who can live independently have support to move on to other affordable housing options. This strategy best

stewards the generous contributions of our donors, who have contributed to more than 2600 individuals being stably housed through the construction of new units and funding of homelessness prevention services such as the Vancouver Rent Bank.

The STEP pilot project will identify 100 individuals over the next two years, who are willing and able to move from supportive housing to another affordable housing option. Streethome Foundation made grant money available to assist STEP participants with moving costs including: first and last month’s rent, modest household furnishings and kitchen essentials, with assurance that extra support is available if they encounter challenges along the way.

As two years passed, Linda had to leave her family home. To treat her depression and anxiety, she committed herself into a hospital.

“I didn’t have anywhere to go – I thought I’d end up on Hastings and Main,” Linda says. “When I went there [to the hospital], I got a little bit of hope back. They asked me what kind of help I needed. They wanted to help me find a place to live.”

With no place to go after her inpatient care, the hospital recommended Linda stay in a shelter, even though it wouldn’t be able to meet her mobility needs.

*“I got my hope back.”*

Upon arriving, she was given an upper bunkbed that she could barely get into or out of, and later, a room with a broken window, leading her to catch bronchitis.

Uncomfortable in the shelter, she found an opportunity to move into supportive housing. Although she shared the apartment with a roommate, she had a space to call her own. She began to cook again. She cleaned when she was having a good day and the pain wasn’t too much. With such an independent streak, Linda didn’t need the supportive services offered at the location. “[The building manager] saw my potential,” says Linda. “She said, ‘You’re a fighter, you can do this on your own.’”

The building manager recommended she apply for Supporting Tenants, Enabling Pathways (STEP), which launched in December 2017.

With the financial support provided by STEP, Linda was able to purchase new

furniture, including a bed that was suitable for her chronic pain, and knows that she’ll have support if there are any challenges along the way.

“It was a miracle that I could get this sort of help. It was the right timing, and I finally got the help I needed. STEP helps those who have lost everything.”

Knowing that she no longer needs to worry about “ending up on Main and Hastings,” Linda sees the light at the end of what felt like a very dark tunnel. Despite losing so much, she has always fought to maintain her independence and take care of herself.

Having stable, independent housing has given Linda not only her independence back, but also her hope. “I didn’t want to live, but now I want to. I got my hope back. It [STEP] gave me my life back, and all these little things have helped me to help myself.”



# 2017 Housing Strategy By the Numbers

27

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Homes opened and tenanted

1.5

million

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Raised for new projects

152

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Individuals helped through the  
Vancouver Rent Bank

58

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Youth and children housed

97

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Individuals stably housed

7

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Housing projects started

# No one pathway out of homelessness



## Supportive Housing

Since 2008, Streethome has contributed capital towards the construction of over 1300 units in 23 buildings to provide homes to over 2600 individuals including children, youth, adults, families and seniors.



## Vancouver Rent Bank

The Vancouver Rent Bank provides interest-free loans for people in danger of eviction or essential utility cut-off. 662 loans have been approved since 2012 and helped 892 individuals including 206 children.



## Addiction Recovery

Streethome is exploring promising addiction recovery pathways, that can be adapted in Vancouver to fill gaps in the addiction recovery service system.



## Employment

WorkWithUs launched in November 2017, and will match individuals that are seeking employment with employer workforce plans.



## STEP

Supporting Tenants, Enabling Pathways (STEP) launched in December 2017 to assist self-identified individuals, who are ready to move on with their lives by moving from supportive housing to independent housing of their choice, thereby vacating units that are re-tenanted with individuals living on the streets or in shelters.



## Homeward Bound

We're looking forward to launching Homeward Bound in 2018. Homeward Bound will assist individuals to return to their home community, where they have identified housing available to them, and will be able to better access community and family supports in their hometown.

# WorkWithUs

- Employment is critical for **mental health and well-being**
- Will provide a **leading-edge IT platform** to match, onboard, manage and retain staff for employers
- **\$300,000** investment
- Collaborate with supportive housing providers to **ensure individuals are supported** in making a smooth transition into employment – helping them achieve their career, financial and self-sufficiency goals
- Is the **single point of contact** for employers who are seeking enthusiastic talent for their workforce needs
- **500 lives changed** through employment opportunities, building better futures





## (STEP)

### Supporting Tenants, Enabling Pathways

- **100 individuals supported** in transitioning from supportive to independent housing
- **100 newly vacated supportive housing units** to be made available for individuals currently living in shelters or on the street
- **\$200,000** investment
- **\$25,000,000** cost avoidance by optimizing existing housing, rather than building new assets
- **200 lives changed**, building better futures

# Our History

## 2008

### **Incubation**

Streetohome Foundation came to life as a partnership between the Vancouver Foundation, the City of Vancouver and the Province of British Columbia, to tackle the problem of homelessness in Vancouver.

## 2009

### **HEAT Shelter Program**

In response to an extremely cold winter, Streetohome, the Province of British Columbia and the City of Vancouver each provided \$500,000 to contribute to the opening of five Homeless Emergency Action Team (HEAT) shelters.

### **London Hotel**

Streetohome provided \$250,000 to fund the renovation costs of the London Hotel, providing 25 homes to those who were previously homeless.

### **At Home Chez Soi**

Streetohome joined the Mental Health Commission of Canada and a number of other community partners to spearhead a research project that explored supportive housing for 100 homeless people with mental health challenges. The model provided not only housing, but also the support services necessary to help people stabilize, improve their health and succeed in maintaining housing.

## 2010

### **Creation of the 10-Year Plan**

The plan achieves a consensus on the extent of homelessness in our city, and outlines specific actions and goals to help address and prevent homelessness.

### **8 City Site MOU**

Streetohome was committed to bringing new resources to innovative and creative housing projects across the city and signed the Eight City Site MOU to kick off the process.

### **Capital Campaign Launch**

Streetohome launched the 10-Year Plan with a goal to raise \$26 million in capital funding. We reached this goal in 2014.

# 2012

## **Vancouver Rent Bank**

Streethome partnered with the Vancouver Foundation, City of Vancouver, Network of Inner City Community Services Society (NICCSS), Vancity, BC Hydropowersmart and UBC, to provide interest-free loans for people in danger of eviction or utility cut-off.

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## **Covenant House**

Streethome contributed to Covenant House Vancouver's Semi-Independent Housing Program that offers homeless and at-risk youth a safe place to sleep, support services, and an opportunity to move along their preferred life path.

# 2015

## **From Supportive Housing to Homelessness Prevention**

Having granted nearly \$29 million in capital funding since 2008, and completing 17 building projects, we shifted our focus to Goal 2 of our 10-Year plan, developing a comprehensive approach to homelessness prevention.

# 2016

## **Changing Lives, Building Futures**

We created a new tagline emblematic of our belief that we need to provide more than just homes – we need to help individuals realize their housing, health, legal, education, and employment goals, and support them in moving along their preferred life path.

# 2017

## **STEP**

Supporting Tenants, Enabling Pathways (STEP) is the first program in the province to assist self-identified individuals who are ready to move on from supportive housing and towards self-sufficiency.

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## **WorkWithUs**

Streethome partnered with TPD, an international Workforce and HR Solutions company, to launch **WorkWithUs** – a new non-profit staffing agency to match individuals seeking employment with employer workforce needs.

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## **Addiction Recovery**

Streethome embarked on building business cases for two innovative, comprehensive addiction recovery pathways to fill gaps in the system: Addiction Recovery Community (ARC) and Delancey Street Vancouver (DSV). Discover more on our website at [bit.ly/sthaddictionrecovery](http://bit.ly/sthaddictionrecovery).

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## **Homeward Bound**

Streethome is investigating models that support successful transitions to a self-identified and preferred home community, where housing and familiar support networks exist.

# Our Legacy: Building support for sustainable solutions to homelessness

Government and service providers cannot do it all, and since 2008, Streetohome has leveraged more than \$31M in private sector contributions (often 10:1) to support innovative and sustainable solutions that fill gaps in the homeless service system.

Streetohome's journey started with supportive housing and to date, we have contributing funding to 1352 units in 23 building projects across the City of Vancouver. Along with homelessness prevention efforts, including the Vancouver Rent Bank, Streetohome has ensured housing stability for more than 2600 individuals including children, youth, families, couples, adults and seniors. Having accomplished much, we have learned that we cannot 'build' our way out of homelessness – housing alone cannot solve the issue.

The needs of the homeless often extend beyond housing to health (including addiction), legal, education and employment. Building on our recent success in seed-funding **WorkWithUs** that matches employment intentions with workforce plans, Streetohome has turned its attention to brokering and leveraging innovative models that facilitate addiction recovery. We are learning – there are multiple pathways out of homelessness.

The Streetohome Board remains committed to supporting innovative and sustainable solutions that address gaps in the homelessness service system and lead to better outcomes for our most vulnerable citizens. Together with our partners including the BC Housing, City of Vancouver and Vancouver Coastal Health, we continue to change lives and build better futures.



Discover our journey and legacy at [bit.ly/StreetohomeYoutube](https://bit.ly/StreetohomeYoutube).

Video by Brian Coxford

# Better Futures for Youth, Families and Society

“Family is everything for me,” says Francesco Aquilini, in his office at Rogers Arena. “It’s the foundation of our society. That’s what a country is, families coming together. The minute the family breaks down, society breaks down.”

Family is front and centre for Aquilini, managing director of Aquilini Investment Group and, perhaps more famously, owner of the Vancouver Canucks. And his family has always led by example.

That’s why it made sense to partner with Streethome to support the Budzey – a supportive housing building for single women and women with children that opened in 2016 – with a generous donation from the Canucks for Kids Fund. The Budzey is dedicated to improving outcomes for single women, and women with children. It offers a variety of programs, including: childcare and support services, medical and mental health services; community kitchen and family nights; and a Parent Resource Centre.

“Providing opportunities and supports for these individuals and families to build a better future is not just an obligation I feel,” says Francesco. “It’s an honour.”

*“Successful is how much you give back to the community.”*

## Paying It Forward

Francesco’s parents were immigrants and hard workers. They came to Canada from Italy in the 1950s with nothing. They always felt fortunate, he says, to be here and to be able to run a successful business.



Photo Provided by: Francesco Aquilini

“My father always gave money to the Catholic Church, hospitals, charities and his family in Italy. He was always giving back.”

Luigi Aquilini got his start in the construction business, building homes for others. Francesco followed in his father’s footsteps, learning the trades at a young age. “I was pulling nails for 25 cents an hour when I was 13 years old,” he laughs.

His father’s example – not only his strong work ethic and accompanying financial success, but his personal and charitable contributions – helped Francesco define who he wanted to be.

“I don’t think you can be successful in business, without being successful in your charitable giving. To say you’re successful because you have a fast boat, and a big plane, and this and that – does not say successful to me. Successful is how much you give back to your community, what difference you can make.

“The government can only do so much – there are only so many resources, and sometimes a part of society gets neglected, so the private sector needs to step in. Society is measured by how you treat the least fortunate.”

*“Providing opportunities and supports for these individuals and families to build a better future is not just an obligation I feel. It’s an honour.”*

### **Mentoring Youth**

Francesco Aquilini grew up in East Vancouver. As a youth, he took a bus back and forth between St. Patrick High School and his home, catching his connection at the corner of Hastings and Main. Even then, at the age of 16, when most kids are mainly concerned with themselves, he knew he wanted to help.

“I could see the homeless. I could see people out there with obvious mental health and addiction issues. You see these people struggling, and you wish you could do something. Now I’m in a position where I can.”

It wasn’t just the disenfranchised people on that corner that inspired his philanthropy – he lived in a rough area, and saw some of his friends going off the rails as he grew up.

“I was loved as a child. I had a really strong, supportive family to go to. A lot of kids aren’t as fortunate, and they can easily get lost. You need the strong center and foundation of a mature adult, and some of those kids never had it. Having somebody there is so important.”

He regularly visits his old neighbourhood, where he provides mentorship to the youth there. He lets these kids know that someone out there cares, and that the drug and gang scene isn’t the glamorous lifestyle they may be hoping for.

“They’re getting drawn to the dealers and gangsters, drawn to an unsafe lifestyle. Often, that’s the only voice they hear,” he explains. “They need something else to go to, and I want to be that other voice, to give them hope.”

The Canucks for Kids Fund provides multiple programs for vulnerable youth. And Francesco himself brings them into Rogers Arena for ‘Lessons from the Locker Room’, followed by a Canucks game or a concert viewed from a private suite.

Francesco is offering more than a second voice, he’s offering another option to these youth. He knows they can also identify with their childhood heroes – the players — just as he did growing up. Kids and adults alike look up to these hockey heroes.

### **Mental Health & Addiction**

The Aquilini family (Francesco has two younger brothers) and the Canucks for Kids Fund have contributed to a substantial legacy in British Columbia. Francesco wants to do more. Hockey players, as role models, are the perfect people to be the face of a provincial campaign on mental health and addiction, as well as substance use in general. The current opioid crisis, he points out, isn’t just affecting the Downtown Eastside – we all have a connection to addiction.

“We all know someone,” he says, “or know someone who knows someone.” He himself has seen it firsthand – with colleagues, with friends, even with professional athletes. Substance use is a common problem even in sports, he says. And it’s not an easy issue.

“Addiction is the destroyer of families and society. And yet, people just kind of bury it. I want to talk about it in the open – you don’t need to keep it a secret, you aren’t the only one. You want people to know that there’s somebody out there that cares.”

Bringing the conversation out in the open is the key, he says, and the more people involved the better.

“If you keep it a secret, the cycle goes on and on. We need to break the cycle. Open conversation brings it out of the darkness and into the light. That’s what we need to be doing. And that’s why I’m proud to help.”



Photo by: Mat Lo

*The Budzey opened in 2015 with a generous donation from the Canucks for Kids Fund. The Budzey is dedicated to improving outcomes for single women and women with children.*

## **The Budzey Building**

Having opened its doors July 1st, 2015, the Budzey Building is dedicated to the needs of women and children, working to break the cycle of homelessness. It includes 147 units, with 41 suites set aside for women with children, and 105 for single women. Since its opening, nearly 100 babies have been born and are living with their mothers at the Budzey, double of what was originally expected.

RainCity Housing and Support Society, manages the Budzey and offers a variety of programs to build community and partnerships for tenants such as childcare and support services, medical and mental health services; peer-based programs; community kitchen and family nights; and a Parent Resource Centre.

The Budzey is a vibrant inclusive community for women and their children. For some, it is the first time where one can catch their breath and think about their goals – for themselves and for their children. The first tenant, Sally, moved in the day before the building officially opened due to an emergency situation. She has now moved into independent housing with her children – a three-bedroom townhouse in a new community, with a backyard for her kids to play.

While the move was an important goal for Sally, she missed the community at the Budzey. To help her transition to the new neighbourhood, support staff set up regular check-ins to ensure she feels supported.

\*Sally is a pseudonym to protect her privacy

# Thank-you for changing lives and building futures

We take great pride that 100% of every dollar from our donors goes directly to leveraging new supportive housing and homelessness prevention programs. Since 2008, we have leveraged \$31 million to develop 23 buildings (with 1,352 homes); provide rent bank emergency and interest-free loans; and support youth to come in off the streets. This collectively has contributed to the housing stability of more than 2,600 vulnerable individuals who will not be counted in future homeless counts. Instead, these individuals are being supported to reach their housing, health, education and employment goals and move on with their lives. Together, we are truly “changing lives, building futures”.

## Corporate & Employee Donations

A&W Food Services of Canada Inc. & Associated Companies  
Alexander, Holborn, Beaudin & Lang  
Anna & Kristina's Grocery Bag  
Anthem Properties  
Aquilini Properties LP  
Ballistic Arts Media Studios Inc.  
Beedie Development Group  
Bell Canada  
BC Housing Employee Matching  
BMO Financial Group  
Canaccord Genuity Corp.  
Canadian Western Bank  
Ceridian Canada Ltd.  
CFA Vancouver  
CIBC  
City of Vancouver  
Coast Capital Savings  
Colliers International  
Connor, Clark & Lunn Financial Group  
Copperlion Capital (KRW) Inc.  
DDB Canada  
Dehoney Financial Group  
Deloitte Vancouver  
DreamGroup Productions  
EACOM Timber Corporation  
Employees of Stantec

End Homelessness Now  
GWIL Industries Inc.  
Goldcorp Inc.  
Home for the Games  
Innovative Research Group Inc.  
KPMG  
Lindt & Sprungli Canada Inc.  
Mark James Group  
NAIOP Community Real Estate  
National Bank Private Banking 1859  
Development Association  
New Shoes Productions Inc.  
Odlum Brown  
Pacific Blue Cross  
ParkLane Homes/River District  
Polygon Homes Ltd.  
Provide Home Inc.  
Rennie Group  
Scotiabank  
Seaspan Inc.  
Silk Concept Inc.  
Silver Wheaton Corp.  
Small Business BC  
UBC Sauder School of Business  
United Community Services Co-op  
Vancity Savings Credit Union  
Wesbild Holdings Ltd.  
White Knight Janitorial Services Inc.

## Foundations & Funds

625 Powell Street Foundation  
Andrew Mahon Foundation  
Canada Foundation for Innovation  
Canucks For Kids  
Carraresi Foundation  
Face of Today Foundation  
Face the World Foundation  
Fernwood Foundation  
Frank Giustra, Radcliffe Foundation  
Freyvogel-Preiswerck Fund  
Houssian Family Foundation  
John C. Kerr Family Foundation  
MariaMarina Foundation  
Peter & Joanne Brown Foundation  
R & J Stern Family Foundation  
R. Howard Webster Foundation  
Red Hibiscus Fund  
SZOCS Foundation  
The Cundill Foundation  
Ward McAllister Family Foundation  
Vancouver Board of Trade Foundation

## Individuals & Families

Adam Zimmerman  
Adrian Hamel  
Alice Bushore & Kate Herron  
Alistair Taylor  
Amar Cheema  
Amy Peters  
Ann Neudorf  
Anna Wallner  
Anne & Bill Godden  
Anne Andrew  
Arlene Rolick  
Ashish Sant  
Ashley Chang  
Athena Bax  
Barbara Grantham & Andrew Wilkinson  
Brendan Fitzgerald  
Brent Neave  
Bruce Orr  
Bill Baker

Charles Mallette  
Chip & Shannon Wilson  
Chris Morrison  
Christian Deiss  
Christine LaLiberte  
Christine Wuerfl  
Daniel Allard  
Daniel Jarvis  
Darren Jensen  
Dave Rurak  
David & Joanne McDonald  
David Heaney  
David & Manjy Sidoo  
Derek Kai  
Dianne Dimozantos  
Dick Vollet  
Divyesh (Dave) Gadhia  
Don Fairbairn  
Edward Steel  
Elizabeth Gross  
Enrico & Cheryl Giustra  
Eric and Elizabeth Southam  
Eric L. Schwitzer  
Eugene Ong

*“Seeing that early on in my life – my parents and in-laws – not having much and giving what they could – instilled in me, that if I did well, I would help however I could.”*  
– David Sidoo

## Individuals & Families continued

Faye Wightman  
Florian Gabriel  
Fred & Maureen Wright  
Geoff & Janet Plant  
Geoffrey & Karen Cowper  
George Wong, Magnum Projects  
Gillian Davidson  
Glenn Mair  
Gordon Dumka, Gallery Photo Alliance  
Graham McGarva  
Gulnar Aituarova  
H. Roderick Anderson  
Hani Zayadi  
Hannah Lee  
Harry Schreier  
Helen Hall  
Ida Goodreau  
Irene Wong  
Isaac Cheng  
Jacob Rossi  
James Schultz  
James Steele  
Janice Dalzell  
Joanne Gassman  
Jeff Queen  
Jeffrey McCormack  
Jim Chu  
Jim Dehoney  
John Blackhall  
Jonas Lehrman  
Judith Lynn Siemens  
Karis Maguire  
Kathryn Cernauskas  
Ken McIntosh  
Kevin Bent & Connie Spear  
Kimberley Robinson  
Kim Henen  
Lalji Family  
Lorraine Lippiatt  
Laura Baziuk  
Lauren Webb  
Lina Dang  
Lindsay & Mark Yuasa  
Lindsay Rattray  
Lloyd & Heather Craig  
Lyll Family  
Mackay Family  
Mary Ackenhusen & Daniel Muzyka  
Marlene Martens  
Matthew & Tracy Craig  
Maureen Lewis  
Mike Harcourt  
Moneca & Braden Gabriel  
Pamela & Jonathan Murkin  
Papinder Rehncy  
Peggy Louise  
Peggy & John McLernon  
Penny J. Ballem  
Perri Zimmerman  
Ping Liu  
Rachel Edgar  
Randi Fjeldseth  
Red Hibiscus Fund  
Richman Manalili  
Rick Genovese  
Rob Turnbull & Family  
Robert Dar-Woon  
Robert Disbrow  
Robert Glass  
Robert J. Macdonald  
Ron Eisses  
Scott Jan  
Selwyn Leeke  
Sharon Taylor  
Shawn Kangro  
Sheri Greenall  
Stephanie Butler  
Stephen Lambie  
Sukhraj Khungay  
Tamara Vrooman & Gregg Burkinshaw  
Tom & Karen Cooper, City in Focus Foundation  
Tracey Harvey  
Vaness Drake - on behalf of Simon Drake  
Virginia Greene  
Vito Decicco  
Wade & Teresa Bayne  
Wilberg Family  
William Ono  
Yvette Reid  
Anonymous (37)

## In Memory

Adam Hrankowski –  
In memory of Ethan Rae  
Ammar Izziddin & Family  
In memory of Hisham Izziddin  
Bev Arthur –  
In memory of Lindsay & Eric Lowerison  
Diana Bradbury –  
In memory of Toni Kristinsson  
Eric Resnick, Peter McDermott,  
Gifts – In memory of Deborah Sharp Furlong,  
In honour of John Furlong (24)  
Ernesto Salvi –  
In memory of Ethan Rae  
Hayley & Hudson Nelles –  
In memory of Deborah Sharp Furlong,  
In honour of John Furlong  
Joyce Jones –  
In memory of Lindsay & Eric Lowerison  
KSL Capital Partners, LLC  
In Memory of Deborah Sharp Furlong  
Lawrence Rae –  
In memory of Ethan Rae  
Leslie Brown –  
In memory of Lindsay & Eric Lowerison  
Lisa Stockstad –  
In memory of Lindsay & Eric Lowerison  
Nicole Lyske –  
In memory of Ethan Rae  
Peter Wong –  
In memory of Diane Leung  
Ron and Laura Kinders –  
In memory of Ethan Rae  
Sadler Jackman Family Foundation –  
In memory of Deborah Sharp Furlong  
William MacDonald –  
In memory of Ethan Rae

## In Honour

Dylan D. Reece Financial Services –  
In honour of Bob Rennie  
Gavin Dirom –  
In honour of M. Forster  
Gifts –  
In honour of Judy Graves (30)

Karole Sutherland –  
In hon. of J. Watchuck & R. Goepel  
Laurie Sterritt –  
In honour of Nathan Collett  
Richmond Chamber of Commerce –  
In honour of Mike Harcourt  
Sarah Collett –  
In honour of Nathan Collett  
Suzanne Bolton & Jeff Mooney –  
In honour of Linda Mitchell  
Tanja & Michael Mackin –  
In honor of Gerald MacDonald &  
Jodie Martinson

## Community

First Baptist Church  
Grey Matter Event  
Killarney Secondary School  
Mount Seymour United Church

*“We cannot build our way out of homelessness, as we also need to focus on its causes and prevention. Thank you to our donors for supporting Streetohome.”*  
– John Mclernon

# Looking ahead to 2018

Streethome has largely achieved its first goal under our 10-year plan, having leveraged the development of 1352 homes for the most vulnerable in the city.

In 2018, we are looking forward to five new buildings opening and two new projects launching to provide homes and supports that vulnerable individuals, couples and families need to move on with their lives:

- Youth Addiction Recovery Homes (two locations in East Vancouver)
- Pacific Spirit Terrace (family housing for single women and children in Champlain Heights)
- Olivia Skye (women-led leases for couples in the Downtown Eastside)
- Co:Here (housing for the homeless living in Grandview Woodlands)
- St. Paul's HUB (improved care pathway for severe addiction and mental health)
- Homeward Bound (opportunity to access transportation to a home community where there are supports waiting)

As we step into 2018, we continue to focus on our second goal – to prevent homelessness in the first place while enabling multiple pathways out of homelessness. By collaborating with the public, not-for-profit and private sectors, we are working towards: identifying gaps in the existing homelessness service system; avoiding duplication; and brokering and leveraging sustainable solutions that contribute to a more robust system of support and improved outcomes for all.

St. Paul's HUB will provide faster access to psychiatry and addiction treatment through the Rapid Access Addiction Clinic. Clinicians will incorporate Streethome's Life Intentions Survey that addresses

each patient's housing, employment and substance use goals. Early reports indicate that the nature of conversations between clinician and patients is changing as holistic wellbeing becomes front and centre.

Understanding that migration within BC and from across Canada is a contributor to homelessness in Vancouver, Homeward Bound will provide individuals who are, or about to become homeless, with requested access to transportation back to their self-identified home community. These individuals will be better positioned to leverage family and familiar community supports.

We also continue to broker and leverage two innovative, promising models of addiction recovery housing namely, Addiction Recovery Community (ARC) and Delancey Street Vancouver (DSV). Each model fills a gap in the addiction recovery services continuum. Each addresses a given individual's housing, addiction recovery, education and employment goals. Each promotes continuing recovery self-care in the community facilitating movement towards self-sustainability and a preferred life path.

10 years after starting Streethome, and eight years into our 10-year plan, we still have a lot of work ahead of us. However, by pursuing a systematic approach and brokering collaboration across agencies, using data to drive performance, leveraging evidence-based practices, and learning what works, Streethome will continue to dramatically impact homelessness, and contribute to an improved understanding of the root causes of homelessness including unemployment and addiction.

# Homeward Bound

- To enable people who migrated to Vancouver to **return to their home communities**
- **22%** (2017 Homeless Count) moved to Vancouver in the last year
- **Individuals will be better positioned** to leverage family and community supports



# Addiction Recovery Community (ARC)

- **Provides a recovery pathway** to address housing, health and employment goals
- Promotes a treatment and recovery **community** that builds acceptance and support
- **Ensures cultural safety** to reduce barriers to accessing recovery supports
- **Supports successful transitions** from treatment, enhancing community reintegration





## Delancey Street Vancouver

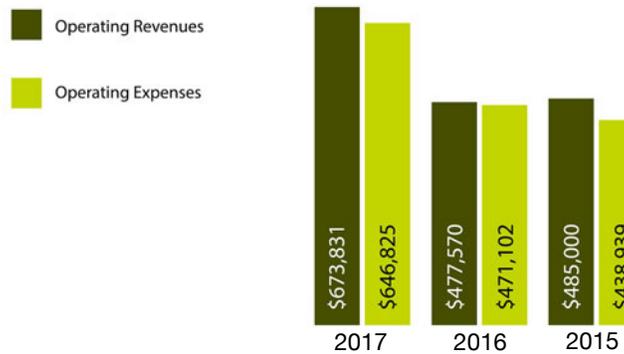
- **Peer-led** self-help model
- Residents **gain vocational, personal & interpersonal skills** through employment training schools
- **Longterm** recovery pathway
- **No cost** to government, families or clients
- **Sustained** through the sale of goods and services delivered through employment training schools

# Streetohome Financials

Operations are funded by contributions from BC Housing, City of Vancouver, Vancouver Coastal Health and corporate donors.

\*Expenses were higher in 2017, largely due to one-time expenses associated with the recruitment of two 7-month project management roles dedicated to the development of new homelessness prevention models and associated business cases.

## Operating Revenues/Operating Expenses

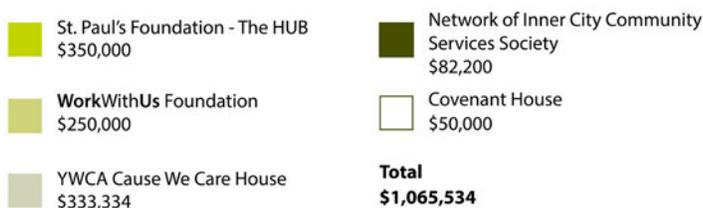


Capital is funded by generous donations from foundations, individual philanthropists and corporations. 100% of capital donations received directly funds homelessness prevention initiatives or supportive housing dedicated to helping individuals residing in shelters and living on the street in Vancouver.

## Donations Received in 2017



## Granted in 2017



# Our Legacy: Changing Lives and Building Futures since 2008

1352

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Homes

31.5

million

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Leveraged for housing and prevention projects

892

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Individuals helped through the Vancouver Rent Bank

342

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Youth and children housed

2669

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Individuals stably housed

239

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Homes in development

# Board of Directors

John McLernon	Chair, Streetohome Foundation <i>Honorary Chairman &amp; Co-Founder Colliers International</i>
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Shayne Ramsay	CEO, BC Housing

For more information, please contact [info@streetohome.org](mailto:info@streetohome.org) or visit our website at [www.streetohome.org](http://www.streetohome.org)

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